

"Alletec enables a B2A Travel Distribution Company achieve seamless finance and supply chain processes through D365 FSCM implementation"

Overview

HQ- India

Industry- Travel

Customer Profile:

Travel Boutique Online is India's largest B2A (Business to Administration) travel distribution platform, delivering a wide range of travel solutions to travel agents and tour operators across India.

TBO won several prestigious awards for helping its partners serve their customers efficiently with services like travel supplies, logistic support, travel learning courses, destination management, logistics, White Label Solutions, hotel and flight booking APIs, dynamic packages, and more.

Executive Summary

Travel Boutique Online's presence in 22 states across the country brought the responsibility of managing a complex accounting system and streamlining related tasks to achieve a seamlessly functioning business.

The company required a robust accounting system to align all the services with the growing business demands of the customers distributed across India.

However, the company didn't have any existing finance solution and was carrying out several tasks manually, which as a result was taking a toll on their valuable time and effort.

Testament to Alletec's proficiency with Microsoft Dynamics and its commitment to customer success, Travel Boutique Online entrusted Alletec with the responsibility of deploying Microsoft Dynamics 365 FSCM. The project was completed in a record time and resulted in a positive impact on all parameters identified as the key result areas.

The Situation

- The commerce platforms in the portal were not integrated with the accounting backbone.
- The third-party reconciliations were manual to ensure that the transactions in a company's financial records are consistent with independent third-party reports.
- Tax compliance was not automated, which means the team had to file their statutory reports and other tax related documents manually.
- The company had to consolidate their multi-location operations manually.

The Alletec Solution

- Alletec suggested and implemented Microsoft Dynamics 365 FSCM with integrations to the line of business systems.
- Developed a system for analytical reporting using Power BI.
- Established automatic third-party reconciliation for BSP/LCC/hotel/other non-air suppliers/bank/payment gateway.

The Benefits

- Achieved streamlined processing of large volumes of data.
- Automated third-party reconciliations at all the company locations.
- Achieved seamless data flow from the line of business systems to financials.
- Helped the team to comply with the taxation requirements of multiple countries.
- Ability to convert any currency into local currency during transactions and manage all the accounting systems in their own currency.
- Available Audit Log for all transactions and modification tasks.



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